

Operation Issues

Olympus was looking out for a solution to integrate critical SAP R/3 jobs across HP-UX and NT servers incorporated with MC/ServiceGuard in back up finance, production, and human resource management within the company in China.

Solution

JP1 Job Management with SAP R/3 Linkage

Olympus (Shenzhen) Industrial Ltd ("Olympus") has recently deployed Hitachi Job Management Partner 1 ("JP1") suite product - Job Management module (AJS2) to integrate critical SAP R/3 jobs across HP-UX and NT servers incorporated with MC/ServiceGuard in back up finance, production, and human resource management within the company in China. Uniting the powerful SAP R/3 application with an additional linkage component, JP1 integrates tedious routine R/3 job tasks, streamline the business operation and enhances the overall productivity without investing extra customer resources in learning the software.

Hitachi JP1 team provides consultant service based on Olympus' requirement, thereby devising the most cost-effective solution in empowering the company to schedule massive R/3 jobs or file transfer and monitor the status of its mission-critical application running in a seamless way. Running HA mode on both SAP servers, JP1/AJS2 performs job automation and recovery function for Olympus and deliver the highest level of service availability to the company's operation. It makes minimum disturbance to any scheduled jobs, all the scheduled jobs will be directed to the Secondary Server by MC/ServiceGuard round-the-clock whenever the Primary Server fails. With JP1/AJS2's interactive and user-friendly GUI, Olympus can create very complex job sequence i.e. jobnets under distributed network environment which will definitely fit the multinational companies' fast-changing IT needs in contemporary world.

The Benefits

1. Jobs Automation

JP1/Automatic Job Management System 2 enable Olympus to automatically submit, monitor, and manage all these jobs using predefined scheduling criteria. This enables the effective execution of hundred of batch jobs with complex preconditions across the network. JP1/Application Manager for R/3 enables closer integration of SAP R/3 operations with other applications on other servers.

2. Enhanced Scheduler

With a comprehensive scheduler, Olympus can define reporting jobs to run such as at the last working day or first working day of the month or at particular events occurrence.

3. User friendly and effective GUI

In addition, JP1 provides an intuitive way to check job status, using color symbol to indicate actual status. When an error occurs during a sequence of batch-processing tasks, it is normally a time-consuming process to identify the source of the error. In contrast, the display generated by JP1 quickly tells you where the problem is located.

4. Improved operations

JP1 is contributing to labor savings and stability in the operation of a global system. The system JP1 provides flexibility to changes and CUSTOMER already has achieved rapid development and the round-the-clock, non-stop operation of a system that supports the company's global management needs for speed and prioritization.

5. Availability

JP1 support MC/ServiceGuard and thus providing Olympus with higher uptime and availability should the primary device fail.

What Customers Are Saying

"Service differentiates Hitachi JP1 from other choices. Hitachi JP1 team and CL Systems (China) deliver what exactly we want in managing our mission-critical SAP application and scheduling numerous jobs across multi-platform working environment." Mr. K. Hoshi, General Manager, Corporate System Department of Olympus (Shenzhen) Industrial Ltd. added, "One of the most impressive elements is its easy-to-use drag-and-drop jobnet creation flow which can facilitate our administrators in viewing and managing over hundreds of job running status in one single screen. No troublesome window drill-down for each particular job required. I'm really amazed by the way JP1 works, its comprehensive features, flexibility and full integration with our critical SAP application. JP1 can help solve our workload bottlenecks and improve the overall IT operation of my company. With implementation of JP1 system management solution, we'll have solid returns of this investment into our current system configuration."

All trademarks, trade names referenced herein belong to their respective companies.